

Santa Bapoo

Santa Care

Inspection report

69 Briarwood Drive
Northwood
Middlesex
HA6 1PW

Tel: 01895476217

Website: www.santacarehomes.co.uk

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18 March 2021

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17 August 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Santa Care Home is a 'care home' for up to four adults with learning disabilities or mental health needs. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. At the time of the inspection, three people were using the service.

We found the following examples of good practice.

Disposal of used PPE prevented cross-contamination and followed local protocols, in particular single use items.

All care home workers had a Covid-19 test without delay once they became symptomatic of Covid-19 infection.

Managers and staff had processes in place to help ensure they knew how to access the online self-referral portal for Covid-19 test kits.

Communal areas such as outdoor spaces and garden areas were used creatively to help with social distancing.

The design, capacity and layout of the home allowed the safe isolation of people into separate floors.

All members of staff worked in only one care setting and the provider did not employ agency staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Santa Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We were somewhat assured the provider had taken measures to protect clinically vulnerable groups and those at higher risk because of their protected characteristics, although further assurance that all staff received a risk assessment was required. We found one out of the five staff had received a Covid-19 staff risk assessment.

We have also signposted the provider to resources to develop their approach. Resources included accessing Mutual Aid training.