

Swinton Hall Nursing Home Limited

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Inspection report

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Swinton
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Ratings

Overall rating for this service

Requires improvement



Is the service safe?

Requires improvement



Is the service effective?

Requires improvement



Is the service caring?

Good



Is the service responsive?

Requires improvement



Is the service well-led?

Requires improvement



Overall summary

We carried out an unannounced comprehensive inspection of this service on 03 February 2015. During that inspection we found two breaches of Regulations under the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010. After that inspection, the provider wrote to us to tell us what action they had taken to meet legal requirements in relation to these breaches of regulation.

As part of this focused inspection we checked to see that improvements had been implemented by the service in order to meet legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Swinton Nursing Home Limited on our website at www.cqc.org.uk.

Summary of findings

This inspection was undertaken on 26 May 2015 and was unannounced. We found the provider had made improvements and was now meeting the requirements in relation to the breaches we had found.

Swinton Hall is a privately owned nursing home and provided accommodation for up to 62 people in three separate units. There was a registered manager in place. A registered manager is a person who has registered with the Care Quality Commission to manage the service and has the legal responsibility for meeting the requirements of the law; as does the provider.

At our last inspection we found that the registered person had not protected people from the risks associated with the safe recruitment of staff. This was in breach of Regulation 23 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponded to Regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 in relation to fit and proper persons employed.

We found the provider was now meeting the requirements of the Regulation and was able to demonstrate that suitable references had been sought for all staff. The provider had also implemented a 'check list' for all new staff, enabling the service to ensure the appropriate numbers of reference and checks had been obtained before new staff commenced working for the service.

During our last inspection on the 03 February 2015, we identified that the bath in the nursing unit was out of order and had been for a number of months. We found people who specifically requested a bath had to be taken to the lower ground floor unit, providing a bath was available for use. The registered manager told us that the service had been let down by contractors in undertaking repairs and also confirmed the problem had been on-going for several months.

We found that the registered person had not protected people from the risks associated with the proper use and maintenance of equipment. This was in breach of Regulation 16 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponded to Regulation 15 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 in relation to premises and equipment.

We found the provider was now meeting the requirements of the regulation. We were able to confirm that a new bath had been installed and was working effectively. We also looked at records, which verified when a person who used the service had last taken a bath and also included a record of the water temperature.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We found that action had been taken to ensure people were protected from the risks associated with the safe recruitment of staff.

We found the provider was now meeting the requirements of the Regulation and was able to demonstrate that suitable references had been sought for all staff.

The provider had implemented a 'check list' for all new staff, enabling the service to ensure the appropriate numbers of references and checks had been obtained before new staff commenced working for the service.

We could not improve the rating for 'safe' from requires improvement at this time, because to do so required evidence of consistent good practice over time. We also only looked at aspects relating to the breach of regulations, rather than looking at the whole question relating to 'safe.' We will review this during our next planned comprehensive inspection .

Requires improvement



Is the service effective?

Requires improvement



Is the service caring?

Good



Is the service responsive?

Requires improvement



Is the service well-led?

We found that action had been taken to ensure people were protected from the risks associated with the proper use and maintenance of equipment.

We found the provider was now meeting the requirements of the regulation and were able to confirm that a new bath had been installed and was working effectively.

We also looked at records, which verified when a person who used the service had last taken a bath and also included a record of the water temperature.

We could not improve the rating for 'well-led' from requires improvement at this time, because to do so required evidence of consistent good practice over time. We also only looked at aspects relating to the breach of regulations, rather than looking at the whole question relating to 'well-led.' We will review this during our next planned comprehensive inspection .

Requires improvement



Swinton Hall Nursing Home Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an unannounced focused inspection of Swinton Hall Nursing Home on 26 May 2015. This inspection was undertaken to ensure that improvements that were required to meet legal requirements had been implemented by the service following our last inspection on 03 February 2015.

We inspected the service against two of the five questions we ask about services during an inspection, which were not meeting legal requirements. These included; 'Is the service safe' and 'Is the service well-led.'

The inspection was undertaken by one adult social care inspector. Before the inspection, we reviewed all the information we held about the home. We reviewed statutory notifications and safeguarding referrals. We also liaised with external professionals including the local vulnerable adults safeguarding team, NHS infection and prevention control team and NHS Salford Clinical Commissioning Group. We also reviewed the action taken by the provider following our previous inspection, who wrote to us on 27 February 2015 explaining what action the service had taken to meet legal requirements.

During the inspection we spoke with the registered manager and the service provider. We also looked at staff personnel records and daily records of people who used the service.

Is the service safe?

Our findings

At our last inspection we found that the registered person had not protected people from the risks associated with the safe recruitment of staff. While reviewing personnel recruitment files, we found that the service had not obtained suitable numbers of references with one member of staff having no suitable references. Without robust recruitment procedures people may be put at risk of harm. This was in breach of Regulation 23 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponded to Regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 in relation to fit and proper persons employed.

We found the provider was now meeting the requirements of the regulation. We looked at staff personnel files and found that following our last inspection the provider had sought references for all the personnel previously identified. The provider had also implemented a 'check list' for all new staff, which was displayed in the administrative unit. This enabled the service to identify at a glance whether the appropriate numbers of references and checks had been obtained before new staff commenced working for the service.

Is the service effective?

Our findings

Is the service caring?

Our findings

Is the service responsive?

Our findings

Is the service well-led?

Our findings

During our last inspection on the 03 February 2015, we identified that the bath in the nursing unit was out of order and had been for a number of months. We found people who specifically requested a bath had to be taken to the lower ground floor unit, providing a bath was available for use. The registered manager told us that the service had been let down by contractors in undertaking repairs and also confirmed the problem had been on-going for several months.

It was essential that adequate bathing facilities were readily available to people who required nursing care. We found that the registered person had not protected people from the risks associated with the proper use and maintenance of equipment. This was in breach of

Regulation 16 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponded to Regulation 15 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 in relation to premises and equipment.

The provider wrote to us on the 27 February 2015 to inform us that a new bath had been installed and was working efficiently. As part of this inspection we checked to see that improvements had been implemented in order to meet legal requirements. We found the provider was now meeting the requirements of the Regulation. We were able to confirm that a new bath had been installed and was working effectively. We also looked at records, which verified when a person who used the service had last taken a bath and also included a record of the water temperature.