

Silverfield Care Management Hallgarth Care Home

Inspection report

Hallgate
Cottingham
Hull
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19 October 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hallgarth Care Home provides care and accommodation for up to 45 adults and older adults. There were 41 people living at the service at the time of the inspection.

We found the following examples of good practice.

People were fully supported to have visits from family and friends. Safe visiting measures had been put in place during a recent outbreak to ensure people's social needs were met. This included planning of routes in the building and using different available entrances to ensure the shortest route was taken.

The service was clean, tidy and organised. Some areas of the service required renovation or decorative work. This work had started, and the provider had started to develop a plan of refurbishment work.

PPE was available, worn, and stored safely. The provider was in the process of developing multiple infection control champions to develop their practices further.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hallgarth Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of Care Quality Commissions (CQC) response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 October 2022 and was announced from the car park.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was supporting people living at the service to minimise the spread of infection.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was responding effectively to risks and signs of infection.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. This was due to some areas of the building requiring renovation or repairs. The provider was aware of this and a programme of work had started.

We have also signposted the provider to resources to develop their approach.

Visiting in care homes

- People were supported to have visits from family and friends in a safe manner, in line with government guidance.