

Horizon Care Homes Limited

Wood Hill Grange Care Home

Inspection report

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South Yorkshire, S4 8EN
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Date of inspection visit: 21 September 2015
Date of publication: 09/11/2015

Ratings

Overall rating for this service

Good



Is the service safe?

Requires improvement



Overall summary

We carried out an unannounced comprehensive inspection of this home on 23 and 24 March 2015 where breaches of legal requirements were found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet the legal requirements in relation to the breach of Regulation 12(1) including Regulation 12(2)(f) and (g) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

We undertook this focused inspection on 21 September 2015 to check that they had followed their plan and to confirm that they now met the legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for Wood Hill Grange Care Home on our website at www.cqc.org.uk.

Wood Hill Grange Care Home is located in north east Sheffield. The home has a secure landscaped garden and car park. Wood Hill Grange Care Home provides accommodation for up to 73 older people over four floors accessed by two lifts. The home has 19 rooms on the

ground, first and second floor and 17 rooms on the third (top) floor. Each room has an en-suite shower room. There are two lounge/dining areas on each floor of the home.

A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act and associated Regulations about how the service is run. The registered manager was present on the day of our inspection.

We found the home had improved their policies, procedures and practice regarding the safe management and administration of medicines. Medicines at the home were appropriately stored, with temperature control mechanisms in place. Medication Administration Records (MAR) demonstrated the home administered medicines as instructed by the prescribing healthcare professional.

Summary of findings

Controlled drugs are prescription medicines, which are controlled under the Misuse of Drugs legislation. Controlled drugs were stored correctly and the controlled drugs register was maintained.

We could not improve the ratings from 'Requires Improvement' because to do so requires consistent good practice over time. We will check this during our next planned comprehensive inspection.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We found that since our last comprehensive inspection, action had been taken to improve safety at the home.

The home followed relevant policies and procedures to ensure medicines, including controlled drugs, were managed and stored safely. Medicine trolleys and refrigerators were locked when a nurse or suitably qualified staff member was not present.

Temperature checks of treatment rooms and medicine refrigerators were taken on a daily basis and monitored. There were procedures in place to cool treatment rooms down, should they exceed the maximum temperature at which medicines can be safely stored.

Information was recorded on Medication Administration Records so that staff were aware of the medicine name, dose and frequency to administer.

We could not improve the rating for 'Safe' from 'Requires Improvement' because to do so requires consistent good practice over time. We will check this during our next planned Comprehensive inspection.

Requires improvement



Wood Hill Grange Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008 relating to the breach of Regulation 12(1) including Regulation 12(2)(f) and (g), identified during our last inspection in March 2015.

We undertook an unannounced, focused inspection of Wood Hill Grange Care Home on 21 September 2015. This

inspection was carried out to check that improvements to meet legal requirements planned by the provider after our 23 and 24 March 2015 inspection had been made. We inspected the service against one of the five questions we ask about services: 'Is the service safe?'. This is because the home was previously not meeting some legal requirements.

This inspection was undertaken by one adult social care inspector. During our inspection we looked at medicines and medicines management at the home.

Is the service safe?

Our findings

During our last inspection on 23 and 24 March 2015, we found a breach of Regulation 12(1) including Regulation 12(2)(f) and (g) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

During this follow up inspection, which took place on 21 September 2015, we found the management of medicines at the home had improved and the home was following their written policies and procedures.

Medicines were stored in locked medicine trolleys, which were then stored in locked treatment rooms. Only qualified nurses and appropriately trained members of staff had access to treatment rooms and medicine trolleys. Each treatment room at the home had temperature control mechanisms in place so that medicines were stored at their recommended temperatures. This meant that, should treatment rooms exceed a certain temperature, fans were available to use to cool the room down.

We looked at the Medication Administration Records (MAR) of 23 different people and checked 26 different medicines prescribed to people who lived at the home. MAR charts contained details of the medicine name, dose and

frequency to be administered. We found no gaps in MAR charts. Stock levels of the medicines we checked, stored in the medicines trolley corresponded with the amounts written on MAR charts. We found one discrepancy, where the number of tablets written on the MAR was different to the number of tablets in the box. We asked the registered manager to look into this and provide us with reasons why. During the evening of the day of inspection, the registered manager sent us an email with a satisfactory explanation to the discrepancy found.

We checked medicines that were stored in refrigerators and found that these were stored correctly and had dates written on the medicines packaging, stating the day the medicine was opened.

Controlled drugs are prescription medicines, which are controlled under the Misuse of Drugs legislation. Controlled drugs at the home were managed and stored safely and the controlled drugs registers were kept up to date and were clearly recorded in.

This demonstrated the home was compliant with Regulation 12(1) including Regulation 12(2)(f) and (g) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.