

Salford Medical Centre 1

Inspection report

Salford Medical Centre(1)
194-198 Langworthy Road
Salford
Greater Manchester
M6 5PP
Tel: 0161 736 1166
www.salfordmedicalcentre.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out a focused inspection at Salford Medical Centre 1 on 7 June 2019. The announced inspection was part of our inspection programme. Following a five-year inspection interval based on a Care Quality Commission annual regulatory review we inspected the domain areas of effective and well led and utilised information from our previous inspection findings for the domain areas of safe, caring and responsive. We based our judgement of the quality of care at this service on a combination of:

- What we found when we inspected
- Information from our ongoing monitoring of data about services and
- Information from the provider, patients, the public and other organisations

We have rated this practice as good overall and good for all population groups. We found that:

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of person-centre care.

We rated the practice as good for providing effective services because:

- The practice routinely reviewed the effectiveness and appropriateness of the care it provided. It ensured that care and treatment was delivered according to evidence-based guidelines.
- The practice understood the needs of its population and tailored services in response to those needs.

We rated the practice as good for providing a well led service because:

- There was a clear leadership structure and staff felt supported by management. The practice had a number of policies and procedures to govern activity and held regular governance meetings.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of person-centre care.
- The practice proactively sought feedback from staff and patients, which it acted on.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGPChief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist adviser.

Background to Salford Medical Centre 1

Salford Medical Centre 1 provides primary care to its list of 3744 patients under a General Medical Services (GMS) contract. The provider is registered for the following regulated activities: Diagnostic and screening, Maternity and midwifery, Treatment of disease, disorder or injury.

Regulated activities are provided from the following address:

194-198 Langworthy Road
Salford
Greater Manchester
M6 5PP

The practice has a website that contains information about what they do to support their patient population and the in house and online services offered:

There is one GPs (male) who is supported by a long-term female locum GP. The practice employs an advanced nurse practitioner, a locum practice nurse and an assistant practitioner. There is also a practice manager and supporting administration staff.

The average life expectancy and age profile of the practice population is broadly in line with the CCG and national averages.

Patients requiring a GP outside of normal working hours are advised to contact NHS 111.