

# The Royal National Institute for Deaf People RNID Action on Hearing Loss Ransdale House

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

RNID Action on Hearing Loss Ransdale House is a residential home providing personal care to a maximum of six adults who have profound deafness or significant hearing loss and who have other disabilities or additional support needs. At the time of the inspection five people were using the service.

We found the following examples of good practice.

- Measures were in place to promote safe visiting and prevent visitors from catching and spreading infection.
- Social distancing was encouraged and communal areas had been adapted to promote this. People had been closely involved in discussing and developing these adaptations.
- Staff wore personal protective equipment (PPE) to keep themselves and people safe. Effective communication with people had taken place to explain PPE use.
- The premises were clean and tidy, with enhanced cleaning taken place.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# RNID Action on Hearing Loss Ransdale House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 December 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.