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# Wigmore Dental Clinic

## Inspection Report

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### Overall summary

We carried out an announced comprehensive inspection of this practice on 17 November 2015. A breach of legal requirements was found. After the comprehensive inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to the breach.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Wigmore Dental Clinic on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

#### **Our findings were:**

#### **Are services well-led?**

We found that this practice was providing well-led care in accordance with the relevant regulations.

#### **Background**

Wigmore Dental Clinic is a private dental practice situated in the Wigmore area of Luton.

The practice is open from 9.00 am to 6.15 pm Monday, Tuesday, Thursday and Friday. The practice is closed on Wednesday.

The principal dentist is registered with the Care Quality Commission (CQC) as an individual. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

The CQC inspected the practice on 17 November 2015 and asked the provider to make improvements regarding equipment maintenance and conscious sedation. We checked these areas as part of this desk based inspection and found this had been resolved.

#### **Our key findings were:**

- The practice had implemented a system whereby any report from servicing or testing of equipment be logged as a significant event. This ensured that both clinician and practice manager be informed and there is no chance of an oversight.
- The practice was not performing conscious sedation (these are techniques in which the use of a drug or drugs produces a state of depression of the central nervous system enabling treatment to be carried out, but during which verbal contact with the patient is maintained throughout the period of sedation).

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Are services well-led?**

We found that this practice was providing well-led care in accordance with the relevant regulations.

The practice had a schedule of servicing and maintenance for equipment in the practice.

Maintenance reports were logged as significant events.

The practice was not carrying out conscious sedation.

# Wigmore Dental Clinic

## Detailed findings

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the practice was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We undertook a desk based focused inspection of Wigmore Dental Clinic on 2 June 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 17 November 2015 had been made. We inspected the practice against one of the five questions we ask about services: is the service Well-Led. This is because the service was not meeting some legal requirements

# Are services well-led?

## Our findings

### **Governance arrangements**

We saw evidence that the practice had a schedule in place for the servicing and monitoring of equipment in the practice. This included the X-ray equipment.

In addition they were logging equipment reports as a significant event thus ensuring that they were investigated

and actioned in line with the significant event policy and two members of staff would be involved. In this way the practice could ensure that any necessary maintenance or action that was reported would not be overlooked.

The practice recognised the changing guidance and legislation regarding conscious sedation and made the decision to stop offering that service until such point that they meet all necessary guidance and regulation. At the time of the inspection they were not offering conscious sedation.