

Unsworth Group Practice

Inspection report

Peter House Surgery
Captain Lees Road, Westhoughton
Bolton
BL5 3UB
Tel: 01942812525

Date of inspection visit: 10 June 2021
Date of publication: 29/06/2021

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services responsive to people's needs?

Good



Overall summary

We carried out a focused desktop review of Unsworth Group Practice on 10 June 2021. Overall, the practice is now rated good for providing 'responsive' services and remains rated 'good' overall.

Safe - Good

Effective - Good

Caring - Good

Responsive - Good

Well-led - Good

Following our previous inspection on 12 November 2020, the practice was rated Good overall and for key questions safe, effective, caring and well-led but rated Requires Improvement for providing responsive services:

The full reports for previous inspections can be found by selecting the 'all reports' link for Unsworth Group Practice on our website at www.cqc.org.uk

Why we carried out this review

This inspection was a focused desk top review carried out on 10 June 2021 to confirm that the practice had carried out its plan to meet the requirements in relation to those identified in our previous inspection on 12 November 2020. This report covers our findings in relation to

those requirements and additional improvements made since our last inspection.

How we carried out the review

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections and reviews differently.

This review was carried out in a way which enabled us to analyse information without spending time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included

- Requesting evidence from the provider

Our findings

We based our judgement of the quality of care at this service on a combination of:

- information from our ongoing monitoring of data about services and
- information from the provider.

Overall summary

We have rated this practice as Good overall with the key question responsive now rated as Good.

We found that:

- There is an accessible system for identifying, receiving, recording, handling and responding to complaints.
- A new system is in place to ensure patients prescribed certain medicines are having regular, required checks carried out.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

A CQC Inspector reviewed and analysed the documentary evidence submitted.

Background to Unsworth Group Practice

Unsworth Group Practice is located in Bolton at:

Peter House Surgery

Captain Lees Road

Westhoughton

Bolton

BL5 3UB.

The practice has a branch surgery at:

Blackrod Health Centre

Church Street

Blackrod

Bolton

BL6 5EN.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, treatment of disease, disorder or injury, family planning, maternity and midwifery and surgical procedures.

The practice is situated within the Bolton Clinical Commissioning Group (CCG) and delivers Primary Medical Services (**PMS**) to a patient population of about 20491. This is part of a contract held with NHS England.

Information published by Public Health England report deprivation within the practice population group as seven on a scale of 1 to 10. Level one represents the highest levels of deprivation and level 10 the lowest.

The practice caters for a proportion of patients experiencing a long-standing health care condition, 56.5% compared to the local average of 53% and a national average of 52%. There is a similar percentage of patients in paid work or full-time education, 63% compared to the local and national averages of 64%.

The average life expectancy of the practice population is similar to the national average for males and females (81 years for males compared to the national average of 79 years and 84 years for females compared to the national average of 83 years.)

The age distribution of the practice population is similar to the local and national averages. There are 10161 male patients registered at the practice compared to 10330 females.

Unsworth Group Practice has nine GP partners and five salaried GPs who are supported by two advanced nurse practitioners, four practice nurses who provides nurse led clinic's for long-term conditions, a healthcare assistant, a phlebotomist and a pharmacist. The clinical team is supported by a practice manager and administration and reception staff.

Due to the enhanced infection prevention and control measures put in place since the pandemic and in line with the national guidance, most GP appointments were telephone consultations. If the GP needs to see a patient face-to-face then the patient is offered an appointment at the surgery.

Extended hours appointments are normally available at the practice but during the Covid pandemic these have been paused and are currently available at a local hub location. Out of hours services are provided by NHS111.