

Dr M Aslam's Practice

Inspection report

201 Rectory Road
Pitsea
Basildon
SS13 1AJ
Tel: 01268727736

Date of inspection visit: 29 June 2022
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Overall summary

We carried out an announced focused inspection at Dr M Aslam's Practice on 29 June 2022. Overall, the practice is rated as Good.

Safe - Good

Effective - Good

Caring - Good

Responsive - Good

Well-led - Good

During this inspection, we did not inspect the key questions Caring and Responsive therefore these ratings were carried over from our inspection in 2015.

Following our previous inspection on 24 June 2021, the practice was rated Good overall and for the key questions Effective and Well-Led. The practice was rated Requires Improvement for providing safe services and Requires Improvement for the working age population group. We issued a requirement notice at this inspection for Regulation 17, Good Governance.

The full reports for previous inspections can be found by selecting the 'all reports' link for Dr M Aslam's Practice on our website at www.cqc.org.uk

Why we carried out this inspection

This was a focused inspection to follow-up on the breaches of the regulations identified at the last inspection and the other areas where we told them they should improve.

How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included:

- Conducting staff interviews using video conferencing
- Completing clinical searches on the practice's patient records system and discussing findings with the provider
- Reviewing patient records to identify issues and clarify actions taken by the provider
- Requesting evidence from the provider
- A short site visit

Overall summary

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

At this inspection we rated the provider as Good for providing safe care and treatment.

We found that:

- The breaches in the previous inspection had been complied with and actioned.
- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- There was an effective system to review the professional registration status of clinical staff.
- A record was kept of staff immunisation and there was an effective system to regularly review this in line with current guidance.
- Patients on high risk medicines were appropriately reviewed prior to prescribing repeat prescriptions.
- Patients on high risk medicines had received the required monitoring.
- Emergency medicines held on site were risk assessed.

Whilst we found no breaches of regulations, the provider **should**:

- Continue to improve the uptake of cervical screening and childhood immunisations.
- Continue to improve the system of acting on safety alerts.
- Continue to specify the day of the week Methotrexate is taken on the patients records in accordance with National Institute for Health and Care Excellence guidance.
- Continue to regularly record the training of locum staff at the practice.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location. The team also included a team inspector.

Background to Dr M Aslam's Practice

Dr M Aslam's practice is in Basildon, at:

201 Rectory Road, Pitsea, Essex, SS13 1AJ.

The practice has a branch surgery at:

Pattiswick Square, Basildon, Essex, SS14 2RJ.

The branch was not inspected as part of this inspection

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures and family planning. These are delivered from both sites.

The practice offers services from both a main practice and a branch surgery. Patients can access services at either surgery.

The practice is situated within the Basildon and Brentwood Clinical Commissioning Group (CCG) and delivers Personal Medical Services (PMS) to a patient population of about 7600. This is part of a contract held with NHS England.

The practice is part of a local primary care network (PCN).

Information published by Public Health England shows that deprivation within the practice population group is in the second lowest decile (two of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 91.9% White, 3.9% Black, 2.1% Asian, 1.9% Mixed and 0.3% Other.

The practice's clinical team is led by the provider (principal GP) and supported by regular locum GP's and nursing staff, as well as management and administration staff.

The practice is open between 8 am to 6.30 pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.

Extended access is provided locally by BB Healthcare Solutions, where late evening and weekend appointments are available. Out of hours services are provided by NHS 111.