

Care UK Community Partnerships Ltd

Parsons Grange

Inspection report

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10 March 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Parsons Grange is a care home providing personal and nursing care to 21 people aged 65 and over who may also be living with dementia at the time of the inspection. The service can support up to 68 people.

The care home is a modern build. There are four units, spread across two floors. There are communal areas such as a reception café, dining rooms, cinema, activities room and gym.

We found the following examples of good practice.

The provider followed current Government guidance to protect visitors and people living at the home from catching and spreading infection. For example, visitors were provided with personal protective equipment (PPE) to wear whilst visiting the home.

All health care professionals were asked to evidence their COVID-19 vaccination status before entering the home. All staff who worked at the home were vaccinated against COVID-19 and the provider had sought evidence of this.

People were admitted into the service safely. The provider ensured people had been tested for COVID-19 before admitting them into the home. The manager ensured staff and people who presented with COVID-19 symptoms were tested immediately.

The provider had an infection prevention policy in place and contacted their local health protection team in a timely way in the event of a COVID-19 outbreak.

The provider had adapted the premises to allow for cohorting and zoning people if testing positive for COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Parsons Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 March 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.