

HT Practice

Quality Report

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Ashton Primary Care Centre
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193 Old Street
Ashton-under-Lyne
OL6 7SR
Highlands Surgery
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Ashton-under-Lyne
OL7 0NW
Tel: 01613427200/01613302440
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service	Good	
Are services safe?	Good	
Are services effective?	Good	
Are services caring?	Good	
Are services responsive to people's needs?	Good	
Are services well-led?	Good	

Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

This is a focused inspection of HT Practice for two areas within the key question safe.

We found the practice now to be good in providing safe services. Overall, the practice is rated as good.

The practice was previously inspected on 17 April 2015. The inspection was a comprehensive inspection under the Health and Social Care Act 2008. At that inspection, the practice was rated good overall. However, within the key question safe, two areas were identified as requiring improvement, as the practice was not meeting the legislation at that time:

Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed. We found that the registered person had not protected people against risk related to staff employed at the

registered location. This was in breach of regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponds to regulation 19 (1)(3)(a) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

Regulation 17 HSCA (RA) Regulations 2014 Good governance. We found the registered person had not protected people against the risk of inappropriate or unsafe care and treatment, by means of good governance. This was in breach of regulation 17(2)(a)(b) of the Health and

Social Care Act 2008 (Regulated Activities) Regulations 2014.

During the inspection on 24 April 2017 we were provided with evidence which demonstrated HT Practice are now meeting the requirements of Regulation 17 and 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010.

Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

In line with agreed timescales the practice supplied a range of documentary evidence to demonstrate how they had improved their practises in relation to the overview of safety systems and processes since the last inspection.

Evidence reviewed during the inspection included reviewing the updated recruitment and selection policy and procedure and sampling two personnel files. We reviewed the fire safety checks carried out at the Highland Surgery and reviewed processes to ensure single use equipment was in date.

Good



Are services effective?

The practice is rated as good for providing effective services.

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/location/1-544089164>

Good



Are services caring?

The practice is rated as good for providing caring services.

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



Are services responsive to people's needs?

The practice is rated as good for providing responsive services.

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



Are services well-led?

The practice is rated as good for being well-led.

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice is rated as good for the care of older people.

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



People with long term conditions

The practice is rated as good for the care of people with long-term conditions.

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



Families, children and young people

The practice is rated as good for the care of families, children and young people.

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



Working age people (including those recently retired and students)

The practice is rated as good for the care of working-age people (including those recently retired and students).

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



People whose circumstances may make them vulnerable

The practice is rated as good for the care of people whose circumstances may make them vulnerable.

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



Summary of findings

People experiencing poor mental health (including people with dementia)

The practice is rated as good for the care of people experiencing poor mental health (including people with dementia).

This rating was given following the comprehensive inspection on 17 April 2015. A copy of the full report following this inspection is available on our website

<http://www.cqc.org.uk/location/1-544089164>

Good



Summary of findings

What people who use the service say

As part of this focused inspection we did not speak to any people who use the service.

A comprehensive inspection was undertaken on 17 April 2015.

A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/location/1-544089164>

HT Practice

Detailed findings

Our inspection team

Our inspection team was led by:

A CQC Inspector reviewed and analysed the documentary evidence provided during the inspection and observed the environment.

Background to HT Practice

HT Practice provides primary medical services from two locations in Ashton under Lyne, from Monday to Friday

Trafalgar Square Surgery, Monday and Thursday 8am to 6pm. Tuesday, Wednesday and Friday 7:30am to 6pm.

Highlands Surgery, Monday, Tuesday, Wednesday and Friday 7:30am to 6pm and Thursday 8am to 6pm.

Appointments with a GP are available Monday to Friday 7:30am to 12 noon and 2pm to 6pm. In addition patients are able to access appointments evening and weekend with a GP as part of an extended services hub locally.

Five GPs worked between the surgeries; two males and three females. Two GPs are partners and three are salaried. There were three practice nurses, a healthcare assistant, and reception and administration staff. One of the practice nurses also held the role of practice manager.

HT Practice is situated within the geographical area of Tameside and Glossop Clinical Commissioning Group (CCG).

The practice has a General Medical Services (GMS) contract. The GMS contract is the contract between general practices and NHS England for delivering primary care services to local communities.

HT Practice is responsible for providing care to 8023 registered patients

When the practice is closed patients are directed to the out of hours service by calling 111.

Why we carried out this inspection

We inspected this service as part of our new comprehensive inspection programme on 17 April 2015. At this inspection, within the key question safe, two areas were identified as requiring improvement, as the practice was not meeting the legislation at that time: Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed and Regulation 17 HSCA (RA) Regulations 2014 Good governance.

This inspection was a planned focused review to check whether the provider had taken the required action and was now meeting the legal requirements and regulations associated with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, now amended by the current legal requirements and regulations associated with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

How we carried out this inspection

Following the inspection on 17 April 2015 the practice supplied an action plan with timescales telling us how they would ensure they met Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed and Regulation 17 HSCA (RA) Regulations 2014 Good governance.

Detailed findings

In line with agreed timescales the practice supplied a range of documentary evidence to demonstrate how they had improved their practises in relation to the overview of safety systems and processes since the last inspection.

A CQC inspector reviewed and analysed the documentary evidence and submitted and made an assessment of this against the regulations.

Are services safe?

Our findings

Overview of safety systems and processes

The practice was previously inspected on 17 April 2015. The inspection was a comprehensive inspection under the Health and Social Care Act 2008. At that inspection, the practice was rated as good overall. However, within the key question safe, two areas were identified as requiring improvement, as the practice was not meeting the legislation at that time:

Regulation 19 HSCA (RA) Regulations 2014 Fit and proper persons employed. We found that the registered person had not protected people against risk related to staff employed at the

registered location. This was in breach of regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, which corresponds to regulation 19 (1)(3)(a) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

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protected people against the risk of inappropriate or unsafe care and treatment, by means of good governance. This was in breach of regulation 17(2)(a)(b) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

During the inspection on 24 April 2017 we were provided with evidence which demonstrated HT Practice were now meeting the requirements of Regulation 17 and 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010.

In line with agreed timescales the practice supplied a range of documentary evidence that demonstrated how they had improved in relation to the safe recruitment and selection of staff.

Evidence reviewed during the inspection included, reviewing the updated recruitment and selection policy and procedure and sampling two personnel files. We reviewed the fire safety checks carried out at the Highland Surgery and reviewed processes to ensure single use equipment was in date.

Are services effective?

(for example, treatment is effective)

Our findings

Please note this is a focused follow up of safety systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website
<http://www.cqc.org.uk/location/1-544089164>

Are services caring?

Our findings

Please note this is a focused follow up of safety systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website
<http://www.cqc.org.uk/location/1-544089164>

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

Please note this is a focused follow up of safety systems and processes within the key question safe. We did not review this key question.

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Are services well-led?

Good 

(for example, are they well-managed and do senior leaders listen, learn and take appropriate action)

Our findings

Please note this is a focused follow up of safety systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website
<http://www.cqc.org.uk/location/1-544089164>