

Tynefield Care Limited

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Inspection report

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30 September 2019

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Tynefield Care Limited is a nursing home providing personal and nursing care to 24 people aged 65 and over at the time of the inspection. The service can support up to 45 people. The service provides support to younger and older people who may have a specific neurological disorder, nursing needs or living with dementia.

The accommodation at Tynefield Care Limited is on the ground floor and over three separate wings. There is one shared lounge and dining room for people to use. The home is located outside of the village of Etwall and accessed from a private road. There are no public facilities or public transport services within easy reach of the home.

People's experience of using this service and what we found

Following a fire within the service, necessary work to repair and renovate the affected area of the building had been completed. The provider had obtained necessary building and fire certificates to ensure any work carried out met current regulations and the building was safe to use.

People were happy to move back to their home and staff had ensured they had all their personal clothes and belongings. People felt staff had continued to provide support in their temporary accommodation and had been kept informed about the how the building work was being completed.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for this service was Inadequate (Published 31 August 2019)

This service has been in Special Measures since August 2019 and we imposed positive conditions for the provider to send us an action plan each month to record how improvements were being made within the service.

Why we inspected

We carried out this inspection to ensure the home and people were safe following a fire in the laundry room. As a result, we undertook a focused inspection to review the Key Questions of Safe.

We reviewed the information we held about the service. No areas of concern were identified in the other Key Questions for this inspection. We therefore did not inspect them. The rating was not reviewed on this inspection.

We found no evidence during this inspection that people were at risk of harm from this concern.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for

Tynefield Care Limited on our website at www.cqc.org.uk.

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

The overall rating for this service remains 'Inadequate' and the service remains in 'special measures'. This means we will keep the service under review and, if we do not propose to cancel the provider's registration, we will re-inspect within 6 months to check for significant improvements.

If the provider has not made enough improvement within this timeframe. And there is still a rating of inadequate for any key question or overall rating, we will take action in line with our enforcement procedures. This will mean we will begin the process of preventing the provider from operating this service. This will usually lead to cancellation of their registration or to varying the conditions the registration.

For adult social care services, the maximum time for being in special measures will usually be no more than 12 months. If the service has demonstrated improvements when we inspect it. And it is no longer rated as inadequate for any of the five key questions it will no longer be in special measures.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Tynefield Care Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Act, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

Inspection team:

The inspection team consisted of one inspector.

Service and service type:

Tynefield Care Limited is a care home. People in care homes receive accommodation and nursing or personal care. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager working in the home and intended to register with us. The provider was legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection:

This inspection was unannounced.

What we did:

We reviewed information we had received about the service since the last inspection. This included details about incidents the provider must notify us about. We contacted the local authority and the local clinical commissioning group who commission services from the provider. We assessed the information we require providers to send us at least once annually to give some key information about the service, what the service does well and improvements they plan to make. We used all this information to plan our inspection.

During the inspection, we spoke with the manager, a member of staff and three people who used the service. We liaised with the local authority to ensure people were supported and continued to receive the support they needed whilst receiving temporary accommodation. We reviewed a building and fire certificates to demonstrate the home was safe.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At the last inspection this key question was rated as Inadequate. We have not changed the rating as we have not assessed all of this key question area. We will assess all of the key question at the next comprehensive inspection of the service.

The purpose of this inspection was to check if the provider had ensured people's safety following the fire. The breaches of regulation found at our last inspection in this key question will be reviewed at our next scheduled inspection. This is to allow the provider time to make and embed their improvements.

Assessing risk, safety monitoring and management

- Following the fire, the registered person had worked with the fire authority and environmental health to ensure necessary standards had been met with the renovation of the home.
- Necessary building and fire certificates had been issued to ensure the building was safe to use.
- During the renovation people had resided at other locations. People had been consulted regarding the temporary move and were happy with the arrangements that had been made.
- Staff had remained in contact with people who had used the service and continued to provide their care to ensure consistency.
- People told us they were happy to return to the home and had been kept informed of the progress that had been made.
- We carried out a tour of the refurbished building to ensure it was suitable for people to move back to their home. Extensive work had been completed to the laundry and surrounding areas including, dry food storage room, the hairdressing salon, corridors and first floor storage areas.
- New flooring had been fitted to the floors which had been affected by water damage and damaged windows had been replaced.
- A new fire system had been installed to current building regulations and the fire risk assessment had been reviewed to ensure staff were up to date with any new procedures.