

Mrs R Hind

Faversham House Nursing Home

Inspection report

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Tel: 01617485998

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21 May 2021

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04 June 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Faversham House Nursing Home is a nursing home that provides accommodation and personal and nursing care for up to 20 people. At the time of this inspection there were 14 people using the service.

We found the following examples of good practice.

Visitors and professionals were screened for COVID-19, tested and supported to perform hand hygiene and put on personal protective equipment (PPE) prior to staff escorting them directly to the visiting room via the home garden. It was designed to reduce the amount of footfall through the service.

The service was clean throughout, and there were procedures to ensure any infection control risks were minimised. Additional cleaning schedules had been introduced since the beginning of the coronavirus pandemic. Areas that were frequently touched, such as door handles and light switches, were cleaned several times a day. Hand sanitiser was readily available on the premises.

Staff understood the importance of using PPE, they had received training and were confident in their knowledge of PPE and how to dispose of it safely. Staff were observed wearing correct PPE and promoting hand hygiene.

The registered manager was visible and supportive to staff. The registered manager sought support and advice from external agencies including the local health protection team and CQC and was open to all advice and guidance offered.

The provider had a range of policies relating to COVID-19 and infection control practices. Policies were up to date and showed amendments made to reflect changes in government guidance or the care homes individual circumstances.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Faversham House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 May 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.