

# HC-One Beamish Limited

# Roseberry Court

## Inspection report

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Date of inspection visit:  
15 December 2020

Date of publication:  
22 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

### About the service

Roseberry Court is a residential care home providing personal care to 63 people aged 65 and over. At the time of the inspection 50 people were living at the care home. It is a purpose built building and care is provided over three floors.

We found the following examples of good practice.

Good procedures were in place for visitors to minimise the risks of infection. Staff had completed training in infection control and personal protective equipment (PPE). Regular checks of practice had taken place.

Staff were observed wearing PPE correctly. It was readily available throughout the home. People and staff had participated well in testing. Where needed, best interest decision making had taken place.

People's well-being was supported. They were supported to keep in contact with their loved ones. Good practices were in place to support staff well-being.

Staff had been flexible with their working hours to ensure there were enough staff on duty to safely support people. Staff had been supportive of each other.

A review of the building had been carried out to consider how social distancing could be achieved. Good practices were in place to ensure high risk touch points were regularly cleaned.

Risk assessments were in place for staff where needed. Policies and procedures to manage the risks of infection had been reviewed. Feedback from an infection prevention and control team had been addressed.

For more details, please see the full report which is on the CQC website at [www.cqc.org.uk](http://www.cqc.org.uk)

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Roseberry Court

## **Detailed findings**

### Background to this inspection

#### The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of this inspection we looked at the infection control and prevention measures in place. This was conducted so we can understand the preparedness of the service in preventing or managing an infection outbreak, and to identify good practice we can share with other services.

This inspection took place on 15 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.