

Horton Park Medical Practice

Inspection report

Horton Park Surgery
99 Horton Park Avenue
Bradford
West Yorkshire
BD7 3EG
Tel: 01274 504956
www.horton-park.co.uk

Date of inspection visit: 28 March 2019
Date of publication: 09/05/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced comprehensive inspection at Horton Park Medical Practice on 22nd and 25th May 2018. The overall rating for the practice was good, however we rated the provision of safe services as 'requires improvement'. The full comprehensive report for the May 2018 can be found by selecting the 'all reports' link for Horton Park Medical Practice on our website.

This inspection was an announced focused inspection carried out on 28 March 2019 to confirm that the practice had made the required improvements in providing safe services.

Our key findings were as follows:

- The provider had undertaken a fire risk assessment and acted on any requirements. A fire drill had been undertaken at both sites and the provider was assured that staff were aware of and able to follow the fire procedure.
- An assessment regarding the risk of legionella had been renewed and the findings acted upon. We saw evidence that recommended actions were being undertaken and documented by the provider.
- Safety checks for the emergency oxygen and defibrillator were undertaken on a regular basis and documented by staff.
- A review of prescription stationery security had been undertaken at the branch location and the provider was assured that systems and processes were safe and accountable.
- A medical grade cool box had been obtained to ensure the safe transportation of temperature sensitive medicines between locations.
- The provider had reviewed their approach to national screening programmes and had identified a lead clinician to monitor performance in cervical screening.
- Membership of the patient group continued to be promoted by the provider which had increased to 20 members following a recent text message campaign.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) lead inspector.

Background to Horton Park Medical Practice

Horton Park Medical Practice, is located at Horton Park Surgery, 99 Horton Park Avenue, Bradford, West Yorkshire, BD7 3EG. There is also a branch surgery located at New Hey Surgery, 2 Brompton Road, Bradford, BD4 7JD. The practice has a website that can be accessed at: www.horton-park.co.uk/. We visited the branch site only during this inspection.

The practice provides services for 10,265 patients under the terms of a Primary Medical Services contract. The practice buildings are accessible for those with a physical disability or mobility issues. In addition, the practice has on-site parking available for patients, with designated spaces for disabled patients who require them.

The practice population catchment area is classed as within the most deprived areas in England; with a rating of one. A rating of one being the most deprived and ten the least deprived. The age profile shows that the practice has a higher number of patients aged 18 years and under. This is 31% for the practice compared to 24% as a local average and 21% as a national average. Life expectancy of the practice population is lower than other GP practices in the NHS Bradford Districts Clinical Commissioning Group (CCG) and the national average.

The National General Practice Profile states that the practice population is made up of 40% from a South Asian background, 22% White British and 38% from other ethnicities.

Horton Park Medical Practice is registered with the Care Quality Commission to provide; surgical procedures, diagnostic and screening procedures, family planning, maternity and midwifery services and the treatment of disease, disorder or injury.

The practice offers a range of local services including those in relation to:

- childhood vaccination and immunisation.
- travel vaccinations.
- Influenza and Pneumococcal immunisations.
- Cryotherapy and joint injections.
- Family planning and a referral service for women who would like the fitting of a coil or implant.

- Extended hours are not available at the site. However, appointments are available at neighbouring providers as part of local 'hub' arrangement for extended access to care.

The practice also offers additional services such as those supporting long term conditions management including spirometry for lung conditions, diabetes care and support, Electrocardiogram (ECG) and blood pressure monitoring, advice and support for smoking cessation, weight loss and social prescribing including help in accessing welfare benefits.

Allied with the practice is a team of community health professionals that includes health visitors, midwives and members of the district nursing team.

The practice is accredited as a training practice and supports GPs in training as well as medical and nursing undergraduates.

The clinical team consists of three GP partners (one male, two female), five salaried GPs (two males, three female), two advanced nurse practitioners (female) and four practice nurses (female). The provider also employs a prescribing pharmacist and two health care assistants. They are supported by a practice manager and an operations manager, along with a team of administrative and management support staff.

The practice appointments include:

- Pre-bookable appointments
- Urgent and on the day appointments, including access to a 'walk-in clinic' for urgent problems between 8am-10am Monday to Friday.
- Telephone consultations
- Home visits

Appointments can be made in person, via telephone or online.

Practice opening times are:

Monday – Friday 8am to 6.30pm

Out of hours care is provided by Local Care Direct, reached by dialling 111.

The previously awarded ratings are displayed as required at the location and on the practice website.