

# Trent View Medical Practice

## Inspection report

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[www.trentviewmedicalpractice.nhs.uk](http://www.trentviewmedicalpractice.nhs.uk)

Date of inspection visit: 21/05/2019  
Date of publication: 08/07/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services effective?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced new style focused inspection at Trent View Medical Practice on 21 May 2019 as part of our inspection programme, following our annual regulatory review process.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC Lead Inspector and included a specialist advisor GP

## Background to Trent View Medical Practice

Trent View Medical Practice provides general medical services (GMS) to 11,500 patients. The practice is based in Keadby, near Scunthorpe, North Lincolnshire. Two additional branch surgeries are based at nearby Crowle and Skippingdale. We visited the surgeries at Keadby and Crowle as part of this inspection. The practice provides a service to residents of both urban areas of Scunthorpe and rural areas of the Isle of Axholme and covers a sixty-mile radius. GPs, clinical and some administrative staff work across all sites, although some services such as minor surgery are provided only from the Skippingdale site. The site at Keadby is a converted house and the two branches are purpose built.

There are five GP partners and three salaried GPs, seven female and one male. There is a team of four advanced

nurse practitioners, three practice nurses, three healthcare assistants and two pharmacists. They are supported by a team of management, reception, dispensing and administrative staff.

Out of Hours services are provided through Safe Care network federation which patients access via the NHS 111 service.

The practice scored one on the deprivation measurement scale, the deprivation scale goes from one to ten, with one being the most deprived. People living in more deprived areas tend to have a greater need for health services. Male life expectancy is 79 years compared to the national average of 79 years. Female life expectancy is 82 years compared to the national average of 83 years.