

Chestnut View Care Home Limited Chestnut View

Inspection report

169 Derby Road Chellaston Derby Derbyshire DE73 5SB Date of inspection visit: 26 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chestnut View Care Home can accommodate up to 18 people. At the time of our inspection there were 18 people living at the service. The home is located in an older building made up of two floors. The service supports older people and those with dementia.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

We found the following examples of good practice.

- Staff had received training in donning and doffing personal protective equipment (PPE), and we saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance. Staff had received further training in Covid-19 and infection control.
- The registered manager had used a comprehensive competency assessment to ensure that staff were both trained and understood all aspects of infection control, donning and doffing PPE and hand hygiene.
- With the building being older it was difficult to zone and cohort individual areas, however, social distancing was maintained by changing handovers to take place in the dining room space.
- The infection control policy was up to date. We reviewed audits which reflected actions had been taken to maintain the standards within the home. There was a Coronavirus Policy and procedure and also national guidance which was kept updated.
- There were no visitors allowed in the home. Only essential medical professionals had entered the home during the outbreak. At the time of our inspection people living at the home were coming to the end of their isolation period and there were no new cases of the virus.
- The home was clean and although cleaners were only in the home for a few hours each day, care staff continually cleaned touch points. Deep cleaning of rooms were taking place to prevent the spread of the virus.

• For staff who were more vulnerable the registered manager had supplied additional items of PPE such as sleeves and shoe covers to ensure that risk is reduced as much as possible and to give them reassurance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated



Chestnut View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The inspection took place because there was a significant outbreak of Coronavirus at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 November 2020 and was unannounced

Is the service safe?

Our findings

 $S5\square$ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.