

Sanctuary Home Care Limited

# Tony Long House

## Inspection report

18 Shaplands  
Casson Road  
Swindon  
SN3 4FF

Tel: 01793821791

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29 October 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Tony Long House is a residential care home registered to provide personal care for up to six people with a learning disability. There were six people living at the service at the time of our visit.

We found the following examples of good practice.

The provider worked closely with the registered manager to ensure safety of people living at the service.

They would only allow a new admission after a confirmed negative result of the Covid-19 test of a person.

The number of occupied beds and layout of the service, enabled easier social distancing. The management were aware of zoning guidelines but did not need to implement it as no people were Covid-19 confirmed or suspected to date. The layout of the building was suitable should barrier nursing be required. The provider ensured there was a sufficient stock of personal protective equipment (PPE) and the supplier ensured it complied with the quality standards. Staff had infection control training and understood and practiced the correct donning and doffing procedure.

People were supported by a stable and committed team of staff whom they knew well. This helped people to recognize the individual staff with the need to wear face masks.

Staff were well supported and praised the management team, comments included; "We have six, long term service users who know the staff really well. The staff have been amazing, so hard working." The provider considered risks and impact of the inspection on the individual staff members, this included around their health conditions as well as their caring responsibilities.

Regular testing for Covid-19 took place for both people living at the service and the staff. There was a comprehensive contingency plan what to do in case of an outbreak.

The provider ensured people's relatives were able to get in touch with people. For example, by using technology and through controlled visits.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Tony Long House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 29 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.