

Servol Community Services

Janet Fay House

Inspection report

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Date of inspection visit:
23 March 2021

Date of publication:
20 April 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Janet Fay House is registered to provide accommodation and personal care to a maximum of eight people who lived with a mental health condition. At the time of our inspection seven people lived at the home.

We found the following examples of good practice.

- Visitors were required to wash and sanitise their hands, have their temperature taken and consent to a Lateral Flow Test. Personal Protective Equipment (PPE) was provided to visitors by the service.
- People were supported to maintain contact with relatives through a variety of means, including video calls. Visiting has been implemented through a new visiting protocol and on an appointment basis.
- There were safety measures in place for admitting a new person to the home or re-admitting a person back to the home from hospital.
- There was a plentiful stock of PPE. Staff were observed to wear their PPE correctly on the day.
- The service ensured staff were regularly tested at least three times a week and people every 28 days. If people or staff tested positive, they would be required to self-isolate in line with government directives.
- Cleaning schedules were in place to mitigate the risk of cross infection.
- Staff had received training from local health agencies for infection control, how to put on and remove their PPE and COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Janet Fay House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 March 2021 and was announced.

Is the service safe?

Our findings

S5- How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. There were areas of the home identified for repairs but due to COVID, had been delayed. The repairs are required to make sure the service can maintain an effective and clean environment for people. This includes floor repair/replacement to communal bathroom and toilet areas. The replacement of kitchen cupboard doors that have become pitted and split making effective cleaning difficult.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.