

# Consensus Support Services Limited

# Strawberry Fields

## Inspection report

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Date of inspection visit:  
13 January 2022

Date of publication:  
31 January 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Strawberry Fields is a residential care home that provides accommodation and personal care for people with a learning disability and some associated physical and/or sensory disabilities. In addition to the main residential unit, the premises included two self-contained flats to accommodate people. At the time of the inspection, eight people were living at the home which was fully occupied.

We found the following examples of good practice.

Any visitors to the home were required to complete a lateral flow device test, have their temperature taken, their pulse and oxygen levels checked with an oximeter, and to fill in a COVID-19 questionnaire to confirm they were well. If a negative lateral flow device test result was received, then visitors were allowed into the home. All visits were made by appointment. This meant that the provider had taken all possible precautions to protect people from the risk of infection.

All staff working at the home were fully vaccinated. Staff had access to personal protective equipment, such as masks, gloves and aprons, to mitigate the risk of the spread of infection.

Staff and people living at the home had access to regular testing for COVID-19. When staff had contracted the virus, they immediately started a period of isolation and did not return to work until they tested negative for COVID-19. Whilst people did not understand the concept of social distancing, the layout of the premises meant that staff could encourage people to keep their distance from others. Communal areas were spacious, and the home was well-ventilated.

The home was extremely clean and hygienic. The registered manager and staff followed government guidance with regard to the management of COVID-19, and the provider's policies reflected this guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Strawberry Fields

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.