

SCL Care Limited

Meadowcroft Residential Care Home

Inspection report

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West Midlands
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02 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Meadowcroft Residential Care Home is a care home providing personal care for up to 17 people, some of whom may be living with dementia. At the time of our inspection, 14 people were using the service.

We found the following examples of good practice.

- Although visits were restricted due to local guidance, people's individual wellbeing was considered and some visits went ahead by appointment. Visiting procedures were in place and Personal Protective Equipment (PPE) was available for visitors.
- People utilised technology such as video calls and a social media page hosted by the service to maintain contact with family and friends.
- Staff ensured people were able to celebrate their birthdays and shared photographs with relatives and friends to ensure they felt part of the occasion.
- Staff worked closely with infection control professionals and had introduced new isolation procedures to ensure infection outbreaks were effectively prevented or managed.
- The environment was clean. Staff completed regular touch point cleaning and deep cleans to ensure the risk of cross transmission was reduced.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Meadowcroft Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.