

Regal Care (Liverpool) Ltd

Appleby Court Care Home

Inspection report

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27 May 2021

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30 June 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Appleby Court Care Home is registered to provide accommodation for persons who require personal and nursing care. The service provides both long term and intermediate care for up to 60 people. There were 38 people using the service at the time of this inspection.

We found the following examples of good practice

Procedures were in place and followed to make sure visits both inside the home and within the grounds, took place safely. Visitors entering the service had a lateral flow test (LFT) and were provided with personal protective equipment (PPE). Garden and window visits were also facilitated. Family members confirmed safe procedures were followed when visiting their relatives.

Staff supported people outside of visits to maintain regular contact with family and friends through telephone calls and the use of video calls. A family member told us staff assisted their relative to keep in touch by telephone.

Shielding and social distancing rules were complied with. Furniture in communal areas had been rearranged to help maintain social distancing.

Safe procedures were in place and followed for admitting people to the service. No person was admitted to the service without evidence of a negative polymerase chain reaction (PCR) COVID-19 test and they were supported to isolate for 10 days following their admission into the service.

Staff had completed infection prevention and control (IPC) and PPE training and were provided with regular updates to ensure they were up to date with current guidance. There were good stocks of the right standard of PPE and PPE stations were located across the service. Staff used and disposed of PPE safely. There was a designated IPC lead and they shared good working practices and updates across the staff team.

People and staff had been supported to take part in the COVID-19 vaccination programme and they had access to regular testing.

The environment was clean and hygienic. There was a good stock of cleaning products and equipment, cleaning schedules were in place, which were being followed. There was increased cleaning of high touch areas to reduce the risks of cross infection.

We were assured this service was following safe infection prevention and control measures to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Further information is in the detailed findings below.

Inspected but not rated

Appleby Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 May 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.