Prestwick Care Limited

Hadrian House

Inspection report

166 West Street
Wallsend
Newcastle Upon Tyne
Tyne and Wear
NE28 8EH

Tel: 01912342030

Date of inspection visit:
16 November 2020

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23 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	**Inspected but not rated**

Summary of findings

Overall summary

Hadrian House is a care home providing accommodation and nursing or personal care for up to 50 older people some of who are living with dementia.

The service had been identified by the Local Authority as a designated care setting. A designated care setting is intended for people who have tested positive for Covid-19 and are being admitted to a care home from hospital. The provider had designated 18 beds to support people to be able to be discharged from hospital.

We found the following examples of good practice.

• The provider had identified the ground floor within the home to be the designated area. This area was self-contained and each room had en-suite facilities. Safe arrangements were in place for entering and exiting the area.
• A dedicated staff team had been identified to provide care and support to help reduce the risk of cross infection. Staff we spoke with were knowledgeable about infection control procedures.
• The provider had enough supplies of appropriate PPE. Staff were able to explain the procedures for putting on and taking off PPE correctly.
• The premises were clean and tidy. Additional cleaning hours were in place to ensure regular cleaning of touch points was achievable throughout the day.
• Quality assurance audits were completed to ensure safe infection control practices were being followed by staff and to identify any improvements.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to ensure people received safe care and treatment.

Inspected but not rated

Hadrian House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 16 November 2020 and was announced.

Inspected but not rated

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

● We were assured that the provider was preventing visitors from catching and spreading infections.

● We were assured that the provider was meeting shielding and social distancing rules.

● We were assured that the provider was admitting people safely to the service.

● We were assured that the provider was using PPE effectively and safely.

● We were assured that the provider was accessing testing for people using the service and staff.

● We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

● We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

● We were assured that the provider's infection prevention and control policy was up to date.