

Pinnacle Care Ltd

Manor House

Inspection report

6 Bawnmore Road
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Rugby
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CV22 7QH

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26 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Manor House is a care home registered to support up to 26 people who require personal care. At the time of the inspection, 23 people were living there.

We found the following examples of good practice.

- Staff performed dances to reduce people's potential anxieties regarding staff wearing additional Personal Protective Equipment (PPE), which brought some light hearted fun to the situation.
- People were supported to stay safe when they met their friends and/or family members by meeting socially distanced in the garden for a short period of time.
- Staff had adjusted their working hours to minimise the amount of different staff entering the building.
- Empty rooms had been used as changing rooms for staff to safely change their clothes upon entering and leaving the building. These rooms could also be used for staff to sleep in should there be an outbreak in the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Manor House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.