

Little Sisters of the Poor

St Anne's Home - London

Inspection report

Little Sisters of the Poor, St Anne's Home
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06 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

St Anne's Home – London is a 'care home' providing personal and nursing care for up to 34 older people. Accommodation was provided over three floors in a spacious purpose-built building.

We found the following examples of good practice.

Infection control was monitored as soon as you entered the service. Staff at reception ensured visitors signed in and wore appropriate personal protective equipment. This included wearing a mask, gloves and using hand sanitiser. Where people preferred to wash their hands there were facilities to do this throughout the home. Hand washing was encouraged as the best way to reduce the spread of the virus.

The service had a strict visiting policy to reduce the spread of the virus. Only one visitor was allowed in the service at any time and they had to book a time slot.

The provider was part of the NHS Test and Trace initiative to reduce the spread of Covid-19. There were consent forms for visitors to complete on their arrival at the service. Visitors details were stored for 21 days after the visit and destroyed unless they needed to contact Test and Trace. Consent Forms were also kept by the home for 21 days after the visit and then destroyed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

St Anne's Home - London

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 6 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.