

Mrs S J Nesarajah

The Pines

Inspection report

6 Windsor Walk
Weybridge
Surrey
KT13 9AP

Tel: 01932842954

Date of inspection visit:
17 March 2021

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07 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

The Pines is a care home providing personal care to eight people aged 40 and over at the time of the inspection. The service can support up to 10 people.

We found the following examples of good practise

The home had remained free of COVID-19 throughout the pandemic. The registered manager confirmed staff were supporting people to have a healthy diet and take additional vitamin supplements to keep their immune system strong, this included Vitamin D tablets.

Appropriate zoning had been introduced to the home. This enabled staff to keep people safe and encourage social distancing in communal areas.

The provider had maintained a plentiful supply of personal protective equipment (PPE) throughout the pandemic and was utilising the government portal to ensure the PPE stock remained at a safe level. Regular stock checks also ensured the level remained safe.

Thorough cleaning schedules had been implemented in response to the pandemic. This included regular cleaning of high touch areas such as banisters. Evidence was seen of these high-risk areas being sanitised three times a day.

The provider was taking part in the regular testing programme and ensured all staff and people living in the home had access to regular testing. This followed guidance and ensured appropriate steps were taken in recording tests in a timely way.

Visits had been arranged following the most recent change to government guidance. There was a clear path for visitors to take around the side of the building to a safe, sanitised area for visits to be conducted. Extra safety precautions were taken such as PPE provided to visitors and all visitors completing a lateral flow test at the beginning of the visit.

Further information is in the findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Further information is in the detailed findings below.

Inspected but not rated

The Pines

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

Is the service safe?

Our findings

Safe – Inspected but not rated

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider had appropriate policies and procedures for admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.