

# Accomplish Group Support Limited

# Manor Farm

## Inspection report

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04 March 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Manor Farm is a care home and can accommodate up to 10 people in one adapted building. The service supports people living with a learning disability. At the time of our assurance visit there were six people using the service.

We found the following examples of good infection prevention and control (IPC) practice.

Visiting was suspended at the time of the inspection, except in exceptional circumstances based on people's individual wellbeing. Visiting is to commence from the 8 March 2021. There was an effective process and systems in place for any visitor entering the service which is in line with the government guidance.

Enough personal protective equipment (PPE) was available and staff used this effectively.

Good cleaning regimes were in place. The service was clean, odour and clutter free.

Contact with families was undertaken virtually. Health care professionals also undertook virtual meetings to help promote wellbeing and mitigated the risk of cross contamination or introducing infections.

Individual risk assessments were in place for any person or staff member at an increased risk of infections including being able to isolate.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Manor Farm

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021. The inspection was announced prior to us entering the service, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.