

Hall Park Healthcare Limited

Hall Park Care Home

Inspection report

Squires Avenue
Bulwell
Nottingham
Nottinghamshire
NG6 8GH

Tel: 01159758750

Date of inspection visit:
11 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Hall Park is a care home providing personal care for up to 62 people. There were 34 people living at the home at the time of our inspection.

We found the following examples of good practice.

- Staff had a designated area to change and put on personal protective equipment. The registered manager told us how they had zoned different areas when they had an outbreak of COVID-19 to enable them to contain the spread of the virus..
- There was a personal protective equipment (PPE) station by the main entrance that also offered gloves, masks and aprons for people if required. Safe arrangements were in place for professional visitors and COVID-19 vaccination status was checked as well as lateral flow testing. Visitors to people living at the service were also requested to carry out lateral flow tests to reduce the risk of people contracting the virus.
- Staff had a separate entrance to use that meant they did not have to pass through the main areas of the service and went straight to an area where they were able to change their clothes before starting their shift.
- Isolation, cohorting and zoning was used to manage the spread of infection. This meant people self-isolated in their bedroom's rooms where necessary.
- There was plenty of PPE including masks, gloves, aprons and hand sanitiser available.
- A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result.
- We saw cleaning schedules and audits were carried out and cleaning took place throughout the day.
- Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe. All staff had completed training in relation to infection control and had received training about the correct use of PPE including donning and doffing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Hall Park Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures, visiting arrangements and staffing at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were not assured that the provider was using PPE effectively and safely. We observed that PPE was being stored in a sluice room. The sluice room is a dirty area of the service and storing PPE in the same area is a risk of cross contamination. The registered manager advised that this would be moved, and shelving would be installed in a clean area to store PPE.
- We were somewhat assured the provider was facilitating visits for people living in the home in accordance with the current guidance. However, the service was requesting that visitors should be vaccinated and this was against government guidance and their own policy.
We discussed the storage of PPE with the provider and they will ensure this is stored away from contaminated areas. We also discussed staff nails should be short and free of varnish as per government guidance. We found that this was not always the case which was a risk with regard to infection prevention and control.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.