

Mr Dushmanthe Srikanthe Ranetunge

# Roland Residential Care Homes - 231 North Circular Road

## Inspection report

231 North Circular Road  
Palmers Green  
London  
N13 5JF

Tel: 02088860755

Date of inspection visit:  
19 February 2021

Date of publication:  
16 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Roland Residential Care Homes – 231 North Circular Road is a residential care home and provides accommodation and personal care for up to six people with mental health needs. At the time of this visit, six people were living at the home.

We found the following examples of good practice.

- Information was available to all visitors which specified the processes in place to facilitate safe visits. Due to limited availability of indoor space, 231 North Circular Road was unable to facilitate safe visiting for relatives. However, alternative measures were in place at one of the providers other locations, and information had been provided to all relatives on how to facilitate this safely.
- Where other visitors arrived at the home such as health and social care professionals, they were screened for symptoms of COVID-19, asked to completed lateral flow device tests and provided with Personal Protective Equipment (PPE). This enabled the service to protect people, staff and visitors.
- The service, however, does have an open garden area with separate access to allow safe visiting weather permitting.
- The service ensured all staff received appropriate training, support and guidance throughout the pandemic period. Observation and reflective practices were used to assess staff competency in these areas.
- Staff were observed to be wearing PPE in line with government guidance and the providers policy.
- Individualised risk assessments had been completed for people, which considered risks associated with their health and medical support in relation to COVID-19. The assessment also provided guidance to staff on how minimise risk.
- The service monitored and screened people living at the home and staff daily for any signs or symptoms of possible infection. This enabled the service to take immediate action if anyone was identified with symptoms of COVID-19 to prevent and minimise the risk of transmission.
- People and staff had access to regular COVID-19 testing as per government and Public Health England guidance.
- New staff rotas had been devised to minimise staff movement across services especially where active outbreaks had been identified within the providers other registered locations. This minimised and prevented the risk of transmission.

- The home was clean and hygienic. Robust cleaning processes in place followed the providers Infection Prevention and Control policy and procedures. Overall cleaning responsibilities was the responsibility of the entire staff team to ensure good infection prevention and control.
- The home worked towards supporting social distancing, but this was not always possible due to the layout and small size of the home.
- The provider followed current guidance and directives in relation to the COVID-19 pandemic. All information was shared with all staff through regular meetings and daily handovers.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Roland Residential Care Homes - 231 North Circular Road

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.