

Salutem LD BidCo IV Limited

Oxclose Lodge

Inspection report

231 Edwards Lane
Nottingham
Nottinghamshire
NG5 6EQ

Tel: 01159269617
Website: www.salutemhealthcareltd.com

Date of inspection visit:
02 March 2022

Date of publication:
11 April 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oxclose Lodge is a large adapted bungalow with five rooms which all have an en-suite. The service provides accommodation and personal care for up to five people living with a learning disability and or autistic spectrum disorder, physical disabilities and complex health conditions. At the time of our inspection there were five people living at the service.

We found the following examples of good practice.

When people had tested positive, they followed the most recent government guidance. People were supported to isolate according to their needs.

Staff had been trained in infection prevention and control, food hygiene and COVID-19. They had also been trained in hand washing and donning and doffing (putting on and taking off) personal protective equipment (PPE). Staff had been checked as to their competency in hand washing and donning and doffing PPE.

There was a RAG (Red, Amber, Green) rated system in place which guided staff as to the approach to take depending on COVID-19 being present. Red being the highest alert where staff were required to change clothing on entering and leaving the building to prevent cross contamination.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result. Staff and people using the service had all received their vaccines and booster.

We saw that cleaning took place throughout the day and touch points were regularly sanitised. We could see that this was evidenced on the cleaning schedule.

Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in our detailed findings below.

Oxclose Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 March 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Professional visitors were checked for their vaccine status and proof of negative lateral flow test on arrival at the service. The registered manager had stringent checks in place on everyone who entered the service to reduce the risk to the service.

Friends and relative had visits facilitated in people's rooms, window visits and also by video which had worked well and kept people connected. They had also gone for socially distanced walks.