

Palmgrange Limited

Clairleigh Nursing Home

Inspection report

104 Plaistow Lane
Bromley
Kent
BR1 3AS

Tel: 02084601527

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04 February 2022

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18 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Clairleigh Nursing Home is a nursing and residential care home which provides accommodation and support to up to 50 people in a purpose-built building in the London Borough of Bromley. There were 46 people living at the home at the time of our inspection.

We found the following examples of good practice.

People and staff had been vaccinated against COVID-19 and underwent routine COVID-19 testing, in line with national guidelines. The home also checked the vaccination status of any visiting contractors, or health and social care professionals to help minimise the spread of the virus.

Staff were aware of the symptoms to look out for that may indicate a person had COVID-19. They screened visitors for the virus before allowing them to enter the home. The provider facilitated visits to people, in line with current national guidelines, which included regular visits from a friend or relative designated as their 'essential care giver'.

Visitors were directed to wash their hands on arrival and departure from the home and were provided with appropriate PPE to wear during their visits. The home followed guidelines from the Department of Health and Social Care on admitting people to the home during the pandemic. People and staff were also supported to isolate where they tested positive for, or showed symptoms of COVID-19.

The manager knew the procedures for reporting positive test results to the local Public Health team and followed any Public Health guidance they received in response. Domestic staff maintained a clean and tidy environment within the home. They gave additional focus to 'high touch points' such as handrails or door handles when cleaning.

The provider had infection prevention and control policies and procedures in place which staff understood and followed when carrying out their duties. Staff received training in infection prevention and control. They knew the procedures for donning and doffing PPE safely and we observed them wearing appropriate PPE at all times during our inspection.

There were enough staff on duty to meet people's needs. The manager block-booked any agency staff who were working at the service to ensure they didn't work across different care settings.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Clairleigh Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 4 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.