

Queen Elizabeth's Foundation

QEF Care and Rehabilitation Centre

Inspection report

Leatherhead Court
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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

QEF Care and Rehabilitation Centre is a residential service providing accommodation and nursing care to people who have experienced a stroke or have an acquired brain injury (ABI). The service can accommodate up to 48 people. There were 24 people living there at the time of the inspection.

We found the following examples of good practice.

Clear and detailed measures were in place to reduce the risk of visitors spreading infection. All visitors were screened for symptoms of COVID-19 before being allowed to enter the home, this included visitors having to complete a lateral flow test before entering the building in accordance with current government guidance.

An area of the service had been designated to use to care for people with COVID-19 in the event of an outbreak at the service. This area was closed off from the rest of the service and plans were in place for it to be staffed by a separate staff team to reduce the risk of COVID-19 transmission around the service.

PPE guidance was accessible to staff around the service including on bedroom doors to remind staff of the PPE requirements when supporting individual people. We saw good PPE practice from staff during the inspection.

People who had to isolate in their rooms received frequent support from staff to engage with activities of their choice and equipment had been purchased to help with this.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

QEF Care and Rehabilitation Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 April 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The building appeared to be clean and hygienic however housekeeping staff were only on duty six days of the week due to staff shortages and there were no records of cleaning of communal areas being carried out on the days when housekeeping staff were not on duty. This was discussed during the inspection and suitable recording was put in place by the provider, there was no evidence that this had led to the spread of any infection. Recruitment for further housekeeping staff was ongoing.

We have also signposted the provider to resources to develop their approach.