

Eastgate Care Ltd

Park House

Inspection report

Cinderhill Road
Bulwell
Nottingham
Nottinghamshire
NG6 8SB

Tel: 01159791234

Date of inspection visit:
12 January 2022

Date of publication:
31 January 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

We found the following examples of good practice

Park House is a care home that can provide personal and nursing care to up to 68 people, some of whom live with dementia. The home is situated on the outskirts of Nottingham City. The accommodation for the designated scheme is in a purpose-built unit, Garden View, separate to the main building. This offers communal spaces and personalised en-suite bedrooms for up to 14 people. One of which was a double bedroom, to accommodate a couple or a relative if a person was receiving palliative care.

The building was observed to be in good decorative repair throughout, clean and appropriately furnished.

The service provided access to a small garden space for people, a communal lounge and dining area, with a range of books and board games for people during their stay.

Furniture was robust, fully wipeable, and placed at appropriately spaced distances to meet current guidance. Rooms allowed people to be isolated with appropriate support from staff when they required.

Consideration had been given as to how to reduce social isolation for people using the service and how they would be occupied, especially if they are feeling well. People had access to televisions in each bedroom, and in the communal areas.

The service had provision of various technologies and telephones to enable people to keep in touch with loved ones.

Each bedroom had a separate PPE station outside, with cleansing and disposal areas for staff. To ensure that people could be isolated, or barrier nursed effectively on their arrival from hospital.

The service has access to a range of equipment to meet people's identified needs, including; manual handling equipment, continence products, mobility aids and pressure area support aids.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Park House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection prevention and control measures.

This inspection took place on 12 January 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The Compliance Manager told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.