

Dr F J Fernandez-Guillen & Mrs M N Guerra-Jimenez

# St Denys Care Home

## Inspection report

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Date of inspection visit:  
09 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

St Denys is a care home without nursing providing care and support for people with mental health conditions. They are registered for up to 12 people and at the time of the inspection there were 11 people living at the service.

We found the following examples of good practice.

The provider had established cleaning routines which were well documented and ensured all parts of the service were cleaned throughout the day.

Staff had clear infection control policies to follow and wore personal protective equipment (PPE) appropriately. We observed staff using PPE and saw there were PPE stations throughout the home where staff could easily access it. People said staff were diligent in wearing masks all the time. One person commented "They are on top on this, they know exactly what they are doing." Another said "This is a great place to live I feel very safe."

People were supported to have visits with their friends and family and visitors were asked to test for COVID-19 and to wear PPE throughout their visit.

The service had developed a testing regime for staff and people living at the service, in line with government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# St Denys Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.