

Aegis Residential Care Homes Limited

Holly Bank Care Home

Inspection report

The Promenade
Arnside
Carnforth
Lancashire
LA5 0AA

Tel: 01524761277
Website: www.pearlcare.co.uk

Date of inspection visit:
14 April 2021

Date of publication:
12 May 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Holly Bank Care Home is a residential care home that provides accommodation and personal care for up to 31 older people, some of whom are living with dementia. At the time of this inspection there were 23 people living there. The building comprises of a pair of semi-detached Victorian villas that have been combined, adapted and extended for its current use as a care home. The home has three floors with a lift for access between floors.

We found the following examples of good practice.

Staff were trained in infection prevention and control and using Personal Protective Equipment (PPE) safely. The provider had ensured sufficient quantities of PPE were available.

The manager ensured clear information about maintaining social distancing was in place to guide staff and visitors. They had rearranged communal and dining areas in the home to support social distancing.

The manager had followed government guidance about visiting. They had supported relatives to be able to visit people and stay in touch. Consent for Covid-19 testing and vaccination had been obtained from people, with appropriate support from their representatives, families and professionals.

The manager followed best practice around safe admissions when people moved into the home.

The manager had arranged for regular COVID-19 testing for staff and people who lived in the home.

The staff team kept the home uncluttered, clean and hygienic. Audits were done. Frequently touched surfaces were cleaned regularly throughout the day to reduce the risk of infection and rooms were deep cleaned.

The manager had reviewed staffing arrangements. Staff were allocated to consistently work in specific areas of the home to reduce the risk of transmission of infection.

The provider had contingency plans in place to ensure the safety of the service during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Holly Bank Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 14 April 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.