

HC-One Limited

Aberford Hall

Inspection report

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16 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Aberford Hall is a care home service for up to 41 older people that may require nursing care and support. The home is split over two floors with people requiring nursing on the both floors. At the time of this inspection 30 people were living at this service.

We found the following examples of good practice.

- Visitors had to have their temperature checked on entry.
- We observed staff wearing personal protective equipment in the home. One person we spoke with said, "Yes, staff wear it all the time." One member of staff told us, "If I saw a member of staff not wearing a mask properly, I would tell them. I haven't needed to though."
- Staff had completed infection control training and told us they felt supported by their colleagues and manager.
- People and staff had access to regular COVID-19 testing.
- People's wellbeing was managed well around COVID-19. People had their own activity box in their rooms where staff supported people on a one to one basis. Staff communicated with families and sent pictures through with letters attached to let loved ones know how they were doing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No rating was awarded following this inspection. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

Inspected but not rated

Aberford Hall

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 16 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the protection and control of infection?

Further information is in the detailed findings below.

- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.

Further information is in the detailed findings below.