

Modus Care Limited

# Warwick House

## Inspection report

12 Grosvenor Road  
Paignton  
Devon  
TQ4 5AY

Tel: 01803663421  
Website: [www.moduscare.com](http://www.moduscare.com)

Date of inspection visit:  
19 November 2020

Date of publication:  
08 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Warwick House provides accommodation and care for up to seven people living with a learning disability. On the day of our inspection, six people were living at the service.

We found the following examples of good practice.

Systems were in place to prevent people, staff and visitors from catching and spreading infections. Visitors to the service had been limited to essential visitors only, such as, health professionals. All visitors had their temperature checked on arrival, were expected to wear face masks and asked to wash their hands.

People were supported to receive visitors in the garden with social distancing in place and staff arranged for some people to safely visit their families at home. All visits were thoroughly risk assessed. Where people were supported to visit their family home, staff ensured robust precautions were in place, such as, family members taking Covid 19 tests, strict social distancing and enhanced cleaning. People were also supported to communicate with family through alternative means such as video and phone calls.

Staff were trained on how to keep people safe from the risk of infection and how to use PPE correctly. We observed staff were wearing appropriate PPE and there were plentiful supplies.

There was a testing programme in place for staff and people living in the service. This was to ensure if any staff or people had contracted Covid-19 and were asymptomatic, this was identified in a timely way. Individual best interest decisions had been made about COVID testing for people living in the service.

Information and guidance including easy read documents were available to staff and people living in the service, these related to Covid-19 and infection control.

The provider ensured policies and procedures in relation to infection prevention and control were updated and available to staff. Regular infection control audits had been carried out.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured this service was following safe infection prevention and control measures to keep people safe.

**Inspected but not rated**

# Warwick House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 19 November 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.