

New Beginnings (Gloucester) Ltd

Ribston House

Inspection report

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Date of inspection visit:
18 May 2021

Date of publication:
06 July 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ribston House is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Ribston House can accommodate up to nine people with a learning disability in one purpose-built building. At the time of the inspection there were eight people using the service.

We found the following examples of good practice.

A new building in the front garden was providing a designated area for people to receive visitors, in line with their individual visiting risk assessment.

People had been supported to keep in touch with relatives through electronic means when visits were not possible.

Staff were provided with guidance and training on working safely during the pandemic and were positive about the support they had received from the registered manager.

Staff and people had been tested for COVID-19 in accordance with national guidance.

Staff used the Personal Protective Equipment (PPE) provided appropriately.

Plans had been updated to state how the service would respond to critical staff shortages during an outbreak of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ribston House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. We carried out this inspection after we received concerns about visiting arrangements for people using the service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place. We noted the care home had a low uptake of the COVID-19 vaccine for the staff team. We discussed this with the registered manager and following our inspection they reported additional staff had booked to have the vaccine. They also reported the position of the registered provider was at the time of our inspection visit, the vaccine wasn't mandatory and the provider felt they would be going against the human rights of staff by trying to enforce this.

This inspection took place on 18 May 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were partially assured the provider was facilitating visits for people living in the home in accordance with the current guidance. We signposted the registered manager back to current guidance to support a more individualised approach to visits for people. We requested information from the registered manager on how this would be achieved.