

Marist Sisters

# Villa Maria

## Inspection report

53 Seabrook Road  
Hythe  
Kent  
CT21 5QE

Tel: 01303266723

Date of inspection visit:  
27 January 2021

Date of publication:  
08 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Villa Maria is a residential care home which provides personal care to 27 people over 65. The service can support up to 34 people.

We found the following examples of good practice.

- Staff had received training in infection control and how to use personal protective equipment (PPE) effectively. Staff changed into their uniforms when arriving at the service and had the option to have uniforms washed at the correct temperature at the service.
- People and staff had regular tests for COVID. Lateral flow tests (which give a result in 30 minutes) were used for anyone who entered the service including staff for each shift they worked.
- The service was clean and additional cleaning had been added to the cleaning schedule including disinfecting door handles and all areas after use by people or staff. Furniture had been moved to promote social distancing including reducing the number of people at each dining table for meals.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Villa Maria

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.