

Anchor Hanover Group

Limegrove

Inspection report

St Martin's Close
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Date of inspection visit:
18 January 2022

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08 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Limegrove is a residential home providing personal and care for people with age related illness or who may be living with dementia. The service accommodates up to 55 people in one adapted building set out into five living areas. Each living area has its own kitchenette, dining and communal area. At the time of our inspection, there were 46 people living at the service.

We found the following examples of good practice.

- Relatives were encouraged to visit their loved ones, as an essential caregiver throughout any covid outbreaks to support people's wellbeing by continuing to see their families.
- The service had adapted the environment by re-arranging furniture for people who found it difficult to understand the need to isolate. This helped to keep other people safe.
- The service had acquired some tablet devices through the government scheme to help people to keep in touch with family members when unable to visit. They had purchased headphones to use with the tablets for people who were hard of hearing. Staff supported people with these devices.
- Additional uniforms had been made available for agency staff to wear, on occasions where they may have worn their own on the way to work. This ensured that all staff changed into clean uniforms on arrival at the service, thus reducing risk of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe

Inspected but not rated

Limegrove

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This inspection took place on 18 January 2022 and was announced. We gave the service one days notice of the inspection.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19