

Lancashire County Council

Woodlands Home for Older People

Inspection report

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Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
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|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Woodlands Home for Older People is a residential care home registered to provide accommodation and personal care for 50 people aged 65 and over. At the time of the inspection, 43 people were living in the home. The home was split into three areas known as Cedar Grove, Ash Grove and Beech Grove. Cedar Grove provided care for people living with dementia.

We found the following examples of good practice.

The registered manager had implemented robust infection prevention and control procedures which were understood and followed by the staff. All staff had completed training on the use of personal protective equipment (PPE) and participated in the weekly testing programme. The service had plentiful supplies of PPE and stocks were carefully monitored. We observed all staff were wearing appropriate PPE. The staff were well organised into teams and had been provided with changing areas.

There was clear signage for staff and visitors. Anyone entering the home had their temperature taken and were asked questions about their health to identify any signs of infection. Although visiting was subject to government restrictions, the registered manager ensured any essential visits were carried out safely and based on an individual risk assessment. The registered manager and staff had found different ways to enable people to maintain contact with their relatives which included the use of computer technology, telephone calls and window visits.

The atmosphere in the home was warm, cheerful and calm. There was music playing and staff were spending time with people. Where possible, people were using the shared areas, which had been nicely decorated in preparation for Christmas. The registered manager and staff team had given careful thought to providing people with appropriate entertainment over the festive period. It was evident significant emphasis had been placed on caring for people's health and well-being.

The provider's infection prevention and control policies and procedures were up to date and audits had been carried out on a regular basis. The provider also had a business contingency plan and had developed guidance and risk assessments in relation to the current pandemic.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodlands Home for Older People

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's (CQC) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.