

Doulton Court Limited

Aspen Lodge Care Home

Inspection report

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10 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Aspen Lodge Care Home is care home which provides nursing and personal care for up to 35 older people. At the time of inspection there was 32 people living in the service.

Communal bathrooms, toilets and the sluice areas required immediate attention. These areas were not well maintained. For example; some areas of flooring were damaged, some seals were broken around sink area's, ceiling tiles were water damaged and some were missing, and some equipment was rusty. This meant effective cleaning of these areas was compromised.

The manager had identified these areas of concern in their most recent audit, prior to the inspection and had a plan in place to rectify these issues.

We found the following examples of good practice.

- The provider ensured there was sufficient stock of Personal Protective Equipment (PPE) in place including masks, gloves, aprons and hand sanitiser. Infection control policies had been updated to reflect the current national guidance and staff were wearing this appropriately.
- There was a testing programme in place for staff and people living in the service. This was to ensure if any staff or people had contracted COVID-19 and were asymptomatic, this was identified and acted upon in a timely way.
- There was a clear procedure in place to ensure people were admitted to the service safely.
- Information and guidance was available to staff, relatives and people living in the service relating to COVID-19 and infection control.
- The provider ensured staff were skilled in infection prevention and control. This included modules about infection control and training relating to 'Donning and Doffing' which is how to put on and remove PPE safely.
- The provider had set up a visiting room to facilitate visits between people and their relatives. This included an outside access point to the room. PPE was available to visitors the room was segregated to promote social distancing. These measures meant people and their relatives could safely spend time together.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Aspen Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We discussed with the provider the environmental areas where they needed to make improvements.