

CareTech Community Services Limited

CareTech Community Services Limited - 196 High Street

Inspection report

196 High Street
Rickmansworth
Hertfordshire
WD3 1BD

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Date of inspection visit:
25 November 2020

Date of publication:
16 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Caretech Community Services – 196 High Street, also known as Hunters Lodge, provides care, support and accommodation for up to 12 people who have learning disabilities, physical disabilities and/or are living with autism.

We found the following examples of good practice.

- The service was clean and hygienic. Cleaning schedules were in place, which were methodically completed throughout the service. Senior staff completed regular infection prevention and control audits. Action was promptly taken to address any issues identified.
- The service was receiving professional visitors with clear infection control procedures in place. Visitors were screened and had their temperatures checked by on arrival. Handwashing facilities and alcohol gel were made available and all visitors were required to wear personal protective equipment (PPE).
- Guidance for the use of PPE was seen to be displayed in the building. Staff were seen to be maintaining social distance and adhering to the PPE guidance and protective measures in place.
- People and staff had engaged with the routine testing scheme. Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed.
- The provider had developed policies and procedures in response to the coronavirus pandemic. The registered manager had developed a robust contingency plan for the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.