

Victoria Lodge (Select) Limited

Victoria Lodge

Inspection report

41 Bent Street
Brierley Hill
West Midlands
DY5 1RB

Tel: 01384572567

Date of inspection visit:
02 December 2020

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19 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Victoria Lodge provides accommodation and personal care for a maximum of 63 older people who may have a diagnosis of Dementia. At the time of the inspection there were 59 people living at the service.

We found the following examples of good practice.

- The provider was preparing to facilitate safe visits between people and their loved ones. A conservatory had been built with dividing screens so people would be able to receive visits from their family. The conservatory had a separate entrance to prevent visitors entering the main building.
- Visiting professionals were required to complete a screening tool that would identify if they had been in contact with someone with COVID-19 prior to entering the home. Professionals were also required to wear Personal Protective Equipment (PPE) while in the home.
- Staff were allocated to work within specific areas of the home and used separate exits when required to reduce their movement around the building. This reduced the risk of cross transmission around the home. PPE stations had been set up around the home to ensure that equipment such as masks, aprons and gloves was readily available to staff.
- For people who had tested positive for COVID-19 and struggled to isolate due to their understanding, a separate communal area had been put into place to ensure they remained within a designated area of the home to reduce risk to others.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Victoria Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- In some communal areas where people were sitting together, people were not able to social distance. We have signposted the provider to resources to develop their approach.
- Although staff had risk assessments in place that considered their health needs, this needed further expansion to reflect the risks relating to COVID-19. We have signposted the provider to resources to develop their approach.