

Grace and Compassion Benedictines More Hall Convent

Inspection report

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12 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

More Hall Convent is a residential care home for 12 people. There were nine people living at the home at the time of our inspection. More Hall Convent is run by sisters from the religious congregation of Grace and Compassion Benedictines. The home is set in tranquil gardens on the outskirts of Stroud.

We found the following examples of good practice

- The home was observed to be clean and free of malodour. The home had designated cleaning staff who were observed cleaning the home throughout the inspection.
- The service had implemented a personal protective equipment (PPE) station which was situated in the reception area of the home. When visitors came to the home, a designated member of staff supported the visitors to ensure they followed safe infection control, PPE guidance and to check whether they had any symptoms of coronavirus before entering the home. This included taking the visitor's temperature.
- All people being admitted to the home were tested for COVID-19 by the care staff on admission. People were asked to self-isolate in their bedrooms for 14 days following their admission into the home, even if a negative test was received. Staff were being tested weekly and residents monthly as per national guidance and in line with the governments 'whole home' testing approach.
- Individual risk assessments had been conducted on staff which identified any vulnerabilities they may have in relation to coronavirus and any mitigating action that the provider needed to implement. This included Black, Asian and Minority Ethnic (BAME) people.
- The service had appropriate infection control policies and procedures in place. These were developed in line with current government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

More Hall Convent

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.