

Kismet House Care Home Limited

Ventura

Inspection report

16 Swiss Road
Weston Super Mare
Somerset
BS23 3AX

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Date of inspection visit:
01 February 2021

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19 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ventura provides accommodation with nursing and personal care. The service is registered for up to seven people. At the time of this inspection there were seven people living at the home. The ground floor accommodates a dining room, lounge, and kitchen with bedrooms on the first floor. Two people live in flats attached to the property. There is access to outside space.

We found the following examples of good practice.

The provider had not had an outbreak of coronavirus within in the home. At the time of the inspection all residents and staff had tested negative. All residents had received their first coronavirus vaccination.

When staff came on shift, they checked their temperature and sanitised their hands on entering the building. At the time of our inspection staff were able to maintain social distance because people living at the service didn't need close support with their personal care needs. Staff wore masks at all times and additional personal protective equipment (PPE) such as gloves and aprons when required.

Staff had received training in infection control, including how to safely put on and take off PPE such as face coverings, gloves and aprons (if needed). The registered manager and provider carried out regular observations to check on good practice.

Due to the recent increase in coronavirus infections the provider had stopped all visitors coming into the home to reduce the risk of the virus entering the home. The provider was in the process of having a visiting pod constructed in the garden. This was to enable visits to take place safely.

People living in the home were deemed to have capacity and understood the importance of maintaining social distance in public and wearing masks. However, the registered manager told us that most of the people living at the service were happy to not have to go out. The provider had a policy and procedure in place to check visitors' temperatures, ensure they sanitised their hands, wore PPE and maintained social distancing.

The registered manager and provider told us they would isolate individuals in their room should there be an outbreak of coronavirus. They had contingency plans to manage shared bathrooms safely; this included extra staff to carry out thorough cleaning after each use.

Regular testing was carried out, weekly PCR testing for staff and monthly testing for people living in the home, this was in line with coronavirus testing guidance. Staff also undertook a lateral flow test at home before coming on shift.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ventura

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 01 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.