

Glenholme Senior Living Limited

Bispham Gardens

Inspection report

Ryscar Way
Bispham
Blackpool
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02 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bispham Gardens is a residential care home providing personal and nursing care to 21 people at the time of the inspection. The service is registered to support up to 28 people.

We found the following examples of good practice.

- Visiting at Bispham Gardens was restricted. Visitors were required to follow best practice guidance and wear appropriate PPE. Their visiting policy and restrictions had been discussed with people, their families and friends.
- People who had returned from hospital were risk assessed and their immediate care and support followed government guidance. This included people having to isolate in their bedrooms.
- Testing for Covid-19 for people and staff had occurred and was ongoing on a regular basis. The registered manager had ensured people who had tested positive were quarantined and cared for in their bedrooms.
- We observed prominent signage to guide staff on the use of protective personal equipment (PPE). Processes were in place for staff to put on, take off and dispose of PPE when entering and leaving higher risk environments. Additional PPE measures were in place when supporting people who had tested positive for Covid-19. We observed staff wearing PPE appropriately.
- Staff said the registered manager was very aware of what precautions needed to be in place and they felt lucky to be supported by their registered manager. We saw up to date coronavirus management, infection control audits and business continuity plan that included the management of winter pressures.
- We observed the home looked clean and hygienic. The housekeeping team had been increased to manage the additional daily cleaning duties introduced. Environmental, coronavirus and infection control policies, procedures and audits were in place to ensure infection prevention procedures were robust and ongoing.
- People received support to maintain their relationships with their families and friends. This was achieved through telephone calls, video calls and the use of social media

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service were following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Bispham Gardens

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified as having several people tested positive for Covid-19. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 02/11/2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.