

Anchor Hanover Group

Landemere Residential Care Home

Inspection report

Inverary Close
Off Grampian Way
Sinfin
Derbyshire
DE24 3JX

Tel: 01332272007
Website: www.anchor.org.uk

Date of inspection visit:
21 March 2022

Date of publication:
10 May 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Landemere Residential Care Home provides accommodation for up to 41 people who need personal care and support. The service provides care for older people and people living with dementia. There were 35 people living at the service at the time of our inspection.

We found the following examples of good practice.

All visitors were expected to complete a lateral flow test (LFT), wear a mask, sanitize hands and complete a COVID-19 screening tool prior to entering the home.

There were plentiful supplies of personal protective equipment (PPE) throughout the home which included gloves, masks and aprons.

There were PPE stations located around the home.

Staff participated in a daily testing regime prior to commencing work.

The registered manager completed weekly and annual audits of infection and prevention control in the home.

Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe.

Staff had completed training in relation to infection control, and the registered manager completed regular checks to ensure the staff used PPE correctly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Landemere Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 March 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We identified some shortfalls in cleanliness of the sluice room, some rusty areas in one of the bathrooms and some gaps in the cleaning schedules. The Registered Manager agreed to address those immediately and to update us once completed. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The provider followed the government's guidance on visiting. People were welcomed to have as many visitors as they wanted. There were facilities in place to have a socially distanced visit in a quite lounge.