

Consensus Support Services Limited

Brighton Road

Inspection report

47-49 Brighton Road
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Surrey
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03 February 2022

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22 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Brighton Road is a residential care service that provides accommodation for 15 people with mild to moderate learning disabilities. At the time of this inspection 12 people were living at the service.

We found the following examples of good practice.

Clear and robust procedures were in place for all visitors to the service including healthcare professionals. Checks included a confirmed negative lateral flow test result and proof of vaccination against COVID-19.

Staff supported people to see their family and friends both at Brighton Road and in the community.

All staff had received training to help them keep people safe from the risk of COVID-19. The service had a designated infection control lead to make sure procedures and government guidance was followed.

The service was clean and fresh, regular cleaning and checks were carried out throughout the day and the provider carried out audits and checks to make sure good practice continued.

Staff took time to explain to people why they may need to isolate in their rooms or remain distanced from others when they needed to. Communication tools such as easy read and pictorial guidance was available to help people understand why things were different.

The registered manager and provider offered support to aid the wellbeing of the staff team and the registered manager gave examples of how staff had gone above and beyond through the pandemic to make sure people remained safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Brighton Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 03/02/2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was facilitating visits for people living in the home in accordance with the latest government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.