

Molar Creations Limited

Corn Street Dental Practice – Witney

Inspection report

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Overall summary

We undertook a follow up focused inspection of Corn Street Dental Practice – Witney on 20 April 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was carried out by a CQC inspector.

We had previously undertaken an inspection of Corn Street Dental Practice – Witney on 31 October 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions.

We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Corn Street Dental Practice – Witney on our website www.cqc.org.uk.

When 1 or more of the 5 questions are not met, we require the service to make improvements and send us an action plan.

We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection, we asked:

- Is it well-led?

Our findings were:

Summary of findings

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 31 October 2022.

Background

Corn Street Dental Practice is in Witney, Oxfordshire and provides NHS and private dental care and treatment for adults and children.

There is step free access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including a dedicated parking space for disabled people, are available near the practice. The practice has made adjustments to support patients with access requirements.

The dental team includes 3 dentists, 5 qualified dental nurses, 2 student dental nurses, 3 hygienists, 1 dental therapist, 2 receptionist staff and a practice manager.

The practice has 4 treatment rooms.

During the inspection we spoke with 3 dentists, 4 dental nurses, 2 dental hygienist, 1 receptionist and the practice manager.

We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

- Monday 8am to 7pm
- Tuesday 8am to 7pm
- Wednesday 8am to 7pm
- Thursday 8am to 5pm
- Friday 8am to 5pm
- Saturday 9am to 1pm (alternate weeks)

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

(For example, are they well-managed and do senior leaders listen, learn and take appropriate action?)

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 20 April 2023, we found the practice had made the following improvements to comply with the regulations:

Infection Control

- Cleaning equipment storage arrangements followed national guidance.

Fire Safety

- Emergency light tests were carried out at appropriate intervals.
- Emergency light service and battery testing was carried out.

Sharps

- Sharps bins were labelled appropriately..
- Sharps injury information was available in treatment rooms.

Medical Emergencies

- Seals on the bags containing clear facemasks size 0,1,3 and 4 were intact.
- Glucagon was stored in a fridge which was temperature monitored.

General Data Protection Regulation (GDPR)

- A General Data Protection Regulation (GDPR) compliant accident book was available.

Medicines

- Antibiotics were dispensed with information about precautions relating to their use in line with the Human Medicines Regulations 2012.

Patient Safety

- The practice had a system for receiving and acting on patient safety alerts.
- Carbon monoxide detectors were present near either of the gas boilers.

Continuous improvement

- Disability access audit actions were carried out.
- Audits of radiographs and infection prevention and control documented analysis, reflection and learning points which meant any improvements could be evidenced.

The practice had also made further improvements:

- Audits for prescribing of antibiotic medicines taking into account the guidance provided by the College of General Dentistry were carried out.
- Audits of patient dental care records checked that necessary information was recorded.